

# Not all coach operators are the same...

With 85 years of experience Excelsior Coaches provides the most modern air-conditioned fleet in the region and is one of only 36 elite Coach Operators in the United Kingdom to be awarded the prestigious Coach Marque Award, by the Confederation of Passenger Transport.

'The highest quality service providers in the region'

- Confederation of Passenger Transport, Coach Marque Accredited



- ✓ Corporate Events
- ✓ Scheduled Services
- ✓ Social Events
- ✓ Coach Tours
- ✓ Contract Hire
- ✓ Staff Transportation
- ✓ Up to 53 Seater
- ✓ Air Conditioned Executive Fleet
- ✓ Seat Belts fitted
- ✓ LEZ Compliant

Do you know how to fulfil your legal responsibilities to risk assess any coach operator you use to carry members of staff, clients, friends, family and team members?

Recently the Confederation of Passenger Transport launched the Coach Marque scheme. This is the accolade awarded to operators who pass stringent risk assessment, service, financial and operational audit programmes.

Excelsior Coaches is unique to Dorset & West Hampshire by being the only accredited Coach Marque operator.

The Confederation in accrediting Excelsior Coaches recognises the organisation as 'the highest quality coach service provider in the region'.

Doesn't that make you stop and think that if you need to move passengers from A to B in comfort and safety then Excelsior Coaches should be your only choice?

In public and private sector markets the company operates rolling contracts with coaches in either client branding or Excelsior livery.

The company also provides coaches for local and regional businesses and social groups on an 'as required' basis.

Excelsior provides a modern, comfortable and safe coach fleet at competitive prices and are demonstrably the highest quality service providers in the region.

**excelsior**  
...the **exception**

[www.excelsior-coaches.com](http://www.excelsior-coaches.com)

**Excelsior Coaches Limited**

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***excelsior***  
*...the exception*

For enquiries and quotations  
**0845 608 8488**

# Excelsior Coaches Ltd have been independently audited by the Confederation of Passenger Transport to prove they comply with the following:

- ✓ Excelsior Coaches Ltd have been independently risked assessed by the Confederation of Passenger Transport to ensure that it meets the criteria in all aspects of its operation.
- ✓ Excelsior Coaches Ltd have an appointed person within the organisation to be responsible for all health and safety issues.
- ✓ They have a comprehensive health and safety policy.
- ✓ They have a policy of informing customers of the on-board safety procedures before departure.
- ✓ All Drivers licences are checked on a regular basis to ensure that drivers have a current valid licence for the type of vehicle they are likely to drive.
- ✓ An approved and documented training policy is in place in accordance with Investors in People.
- ✓ All drivers are issued with a Drivers Handbook containing relevant information required to carry out their duties professionally and in line with company policy.
- ✓ Excelsior Coaches Ltd complies with all the necessary insurance requirements for public liability, group vehicle cover, employers insurance and where appropriate, tour operator liability.
- ✓ Excelsior Coaches complies fully with all current legislation concerning package travel, including safeguarding client's money paid in advance.
- ✓ They will provide a 24 hour helpline to be used in cases of emergency.
- ✓ All Excelsior Coaches vehicles are Coach Marque accredited vehicles.
- ✓ All Vehicles comply with the latest European safety standards which require a crush proof safety cell in the case of rollover accident, and are fitted with speed limiters.
- ✓ All vehicles will be subject to a rigorous preventative maintenance programme to maximise reliability and safety.
- ✓ The company operates from an identifiable operating base.
- ✓ The driver will be in full uniform.
- ✓ The coach will be presented in a clean and safe condition and fitted with seat belts.
- ✓ Vehicles will be equipped with mobile communications.
- ✓ In the unlikely event of complaint, the Company operates a formal procedure to deal effectively and quickly with any client dissatisfaction.

Coach Marque operators are committed to the highest standard of operations and adopt where appropriate relevant best practice.

All criteria are independently audited - can your existing supplier guarantee that they are coach marquee accredited? If not how do you meet your legal responsibility to professionally risk assess their capabilities.

For more information regarding Confederation of Passenger Transport please go to [www.cpt-uk.org](http://www.cpt-uk.org)

For information regarding Coach Marque please go to [www.coachmarque.co.uk](http://www.coachmarque.co.uk)

# Excelsior Coaches operates one of the most modern fleet's in the region.

Our fleet is routinely renewed and rigorously maintained. The coaches feature the latest technology, focusing on passenger comfort and safety and comply with the latest regulations regarding emissions and are all LEZ compliant. We have a wide range of vehicle types and sizes. With such a varied choice of vehicles we are confident that we will have the coach to best suit your requirements, whatever it may be!

When booking one of Excelsior's executive coaches, there are number of things to consider, to ensure that you select the seating capacity and layout that would best suit your individual needs and that of your party.

## Full Size Coaches (43-53 Seater)

Excelsior's full size coaches are between 12 and 13 metres long and the most common sized coach seen on the road (seating configurations are 43-53 seater) and include the following features for passengers comfort:

- ✓ Air conditioning
- ✓ Seat belts
- ✓ Reclining seats
- ✓ Audio visual entertainment system featuring on-board passenger navigation system where available
- ✓ Arm & feet rests
- ✓ On board toilet facilities

To establish which type of configuration you require for your coach please consider if your group requires the following:

- ✓ A large coach with maximum seating capacity, with on board toilet facilities - choose a 53 seater coach - ideal for large parties
- ✓ A large coach with on board toilet facilities - choose a 49/50/51/53 seater coach
- ✓ If you need a large coach with on board toilet facilities and extra legroom - choose a 43/49 seater coach
- ✓ If you need a luxury vehicle with extra legroom, on board toilet and a full servery - choose a 43/49/50 seater

## Coach Layouts

- Driver & Courier
- Seat Numbers
- Stairs
- Servery
- WC

CR	
ST	ST
3	4
7	8
11	12
15	16
19	20
WC	
26 Seater	

CR		DR	
A1	A2	A3	A4
B1	B2	B3	B4
C1	C2	C3	C4
D1	D2	D3	D4
E1	E2	SV	SV
F1	F2	SV	WC
G1	G2	ST	ST
H1	H2	H3	H4
I1	I2	I3	I4
J1	J2	J3	J4
K1	K2	K3	K4
L1	L2	L3	L4
43 Seater			

CR		DR	
A1	A2	A3	A4
B1	B2	B3	B4
C1	C2	C3	C4
D1	D2	D3	D4
E1	E2	E3	E4
F1	F2	SV	WC
G1	G2	ST	ST
H1	H2	H3	H4
I1	I2	I3	I4
J1	J2	J3	J4
K1	K2	K3	K4
L1	L2	L3	L4
M1	M2	M3	M4
49 Seater			

CR		DR	
1	2	3	4
5	6	7	8
9	10	11	12
13	14	15	16
17	18	19	20
21	22	23	24
25	26	27	28
29	30	31	32
33	34	35	36
37	38	39	40
41	42	43	44
45	46	47	48
WC		49	50
		SV	SV
50 Seater			

CR		DR	
1	2	3	4
5	6	7	8
9	10	11	12
13	14	15	16
17	18	19	20
21	22	23	24
25	26	27	28
29	30	31	32
33	34	35	36
37	38	39	40
41	42	43	44
45	46	47	48
WC	WC	51	50
51 Seater			

CR		DR	
A1	A2	A3	A4
B1	B2	B3	B4
C1	C2	C3	C4
D1	D2	D3	D4
E1	E2	E3	E4
F1	F2	F3	F4
G1	G2	G3	G4
H1	H2	H3	H4
I1	I2	I3	I4
J1	J2	J3	J4
K1	K2	K3	K4
L1	L2	L3	L4
M1	M2	M3	M4
53 Seater			

CR		DR	
1	2	3	4
5	6	7	8
9	10	11	12
13	14	15	16
17	18	19	20
21	22	23	24
25	26	27	28
29	30	31	32
33	34	35	36
37	38	39	40
41	42	43	44
45	46	47	48
WC		49	50
		53	52
53 Seater executive			